

## Welcome to the Geisinger St. Luke's ICU

We are honored to provide the highest level of care to you and your loved one. During this difficult time, while your loved one is in the ICU, we want you to know that our team will take the very best care of them physically, emotionally and spiritually.

This brochure provides information about our team, and what you can expect during your time with us. Upon arrival at the ICU, after your loved one is stabilized, we will discuss our treatment plans with you. We understand that time passes slowly while waiting. *Please know that we will do our best to keep you updated about your loved one.*



### About Geisinger St. Luke's Campus

Geisinger St. Luke's (GSL) hospital opened in 2019, bringing high-quality, accessible health care to Schuylkill County. A partnership of Danville, Pa.-based Geisinger and Bethlehem, Pa.-based St. Luke's University Health Network, GSL marked the first time in recent Pennsylvania history that two health care organizations joined together to co-own and co-build a hospital.

This three-story, 40-bed (*40 new beds will be added in 2023*) acute care hospital with all private rooms, comprises an emergency department with trauma bays, operating rooms, an intensive care unit, a procedure room as well as ancillary services such as 3 D mammography, MRI, Cat scan, ultrasound, echocardiology, vascular imaging, nuclear medicine and X-ray. Specialty services offered include cardiology, gastroenterology, gynecology, gynecologic oncology, general surgery, nephrology, orthopedic surgery, primary care, radiology, spine and pain services, and urology services.

Since opening, GSL has earned a Leapfrog Safety Rating of A, the Leapfrog Top 50 Safest Hospital award and the Press Ganey Guardian of Excellence award, and has been accredited as a Primary Stroke Center, Trauma Center and Chest Pain Center.

The 10-bed Intensive Care Unit at GSL is staffed with specialty trained nurses, physicians and advanced practitioners who provide 24/7, state-of-the-art care for the critically ill medical and surgical patients.

Geisinger **StLuke's**

GSL12181/10-22



## Intensive Care Unit



**Unit Phone:** 272-639-3101

**Room #:** \_\_\_\_\_

**Room Phone #:** 272-639-\_\_\_\_\_

Geisinger **StLuke's**

100 Paramount Boulevard  
Orwigsburg, PA 17061

## Visitation Guidelines

Family visitors are important, but we ask that visitation be limited to two people so that your loved one may get the rest they need. *Children under the age of 12 are not permitted in the ICU*, as they are at increased risk of infection to both themselves and the patient. *COVID restrictions may apply.*

## Code of Conduct

We are committed to providing a safe environment free from threat or harm. We ask you to join us in creating a safe environment for all.

## Personal Belongings

Please let staff know of all personal belongings or valuables upon admission. We strongly recommend that valuables be sent home with family or kept with hospital security. We recommend that glasses, hearing aids and dentures be kept in a labeled container at all times when not in use so that they do not get misplaced.

**The Cafeteria** is located on the first floor near the main entrance. It is open Monday–Friday, 7am–2pm and 4:30– 6:30 pm; weekends 8am–1:30pm. Hot meals are served Monday–Friday, 11am–2pm and 4:30–6 pm. Note: Cash is not accepted in the cafeteria.

**Vending machines**, which offer a variety of cold beverages and snacks, are located in the hallway around the corner from the cafeteria and in the waiting room of the emergency room.

**A Meditation Room**, located on the third floor, is available for use by visitors, patients and staff, where they can go for a period of quiet reflection or to seek calm during what may be a difficult time.



## OUR UNIT

**Care Team:** Includes nurses, patient care assistants (PCAs), physicians, certified registered nurse practitioners (CRNP), physician assistants (PA) and/or fellows/residents/medical students at our teaching campuses, various therapists, case managements, housekeeping and many more!

**Family Communication:** It is important for us to keep you informed about the plan for your loved one.

*To assist us please:*

- Assign one person to act as a spokesperson and provide us with their name and contact information. They will be responsible for disseminating the information.
- Join in a daily update to discuss any major changes and a summary of goals for the day. This will give you a general overview of your loved one's care/treatment plan.
  - Usually lasts approximately 5-10 minutes
  - The update may come from any one of our clinical team
- Weekly update in a formal meeting with the team to discuss in depth the illness/treatment plan.
  - Usually lasts approximately 30 minutes

**Rounds:** The Care Team rounds daily on each patient and discusses the treatment plan in depth.

- Review overnight events, vitals, labs/other tests and come up with a plan for the day (*treatments, tests, therapy, etc.*)
- Discuss care with consulting physicians when needed
- Goal is to round on all the patients in the morning/early afternoon

If you have any concerns, please ask for the charge nurse, unit manager or hospital supervisor.



## OUR UNIT GOALS

- To constantly meet your and your loved one's needs
- To answer bells in a timely manner
- To always wash our hands before and after care
- To have a unit leader visit you during your stay to ensure you are having a positive experience.

## Blood Donation

*If you, or your loved one, has benefited from a lifesaving blood donation, please pay it forward and help the next community member.*

*We depend upon voluntary community donors to sustain our blood supply.*

*Please know that a single blood donation can benefit multiple patients.*

*We encourage you to reach out to Miller Keystone Blood Center at 1-800-223-6667.*