



Discrimination is Against the Law

Geisinger St. Luke's (GSL) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). GSL does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Geisinger St. Luke's:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact 1-866-785-8537, "0".

If you believe that GSL has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Patricia Savitsky
Chief Compliance & Privacy Officer
St. Luke's University Health Network
801 Ostrum Street
Bethlehem, PA 18015
Phone: 855-938-4427 TTY/Voice: 800-298-1498
Fax: 833-534-6088
www.slnh.org/compliance/report-an-issue

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Chief Compliance & Privacy Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at GSL's website: <https://geisingerstlukes.org/nondiscrimination-policy>.

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-866-785-8537, "0" (TTY: 1-800-298-1498) or speak to your provider.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-866-785-8537, "0" (TTY: 1-800-298-1498) o hable con su proveedor.

注意：如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1-866-785-8537, "0"（文本电话：1-800-298-1498）或咨询您的服务提供商。

주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-866-785-8537, "0" (TTY: 1-800-298-1498)번으로 전화하거나 서비스 제공업체에 문의하십시오.

ATENÇÃO: Se você fala [inserir idioma], serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-866-785-8537, "0" (TTY: 1-800-298-1498) ou fale com seu provedor.

યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઓકિઝવરી સહાય અને એઝસેસસબલ ફોર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ સવના મૂલ્યે ઉપલબ્ધ છે. 1-866-785-8537, "0" (TTY: 1-800-298-1498) પર કોલ કરો અથવા તમારા પ્ર દાતા સાથે વાત કરો.

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-866-785-8537, "0" (Người khuyết tật: 1-800-298-1498) hoặc trao đổi với người cung cấp dịch vụ của bạn.

ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по

телефону 1-866-785-8537, "0" (TTY: 1-800-298-1498) или обратитесь к своему поставщику услуг.

UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 1-866-785-8537, "0" (TTY: 1-800-298-1498) lub porozmawiaj ze swoim dostawcą.

ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l' 1-866-785-8537, "0" (tty: 1-800-298-1498) o parla con il tuo fornitore.

تنبيه: إن كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية المجانية متوفرة لك. كما تتوفر مجاناً الخدمات والأدوات المساعدة المناسبة لذوي الاحتياجات الخاصة لتقديم المعلومات بصيغ يسهل الوصول إليها. اتصل على الرقم 1-866-785-8537، ثم اضغط "0" (الهاتف النصي: 1-800-298-1498) أو تحدث مع مزود الخدمة الذي تتعامل معه.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòm aksèsib yo disponib gratis tou. Rele nan 1-866-785-8537, "0" (TTY: 1-800-298-1498) oswa pale avèk founisè w la.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-866-785-8537, "0" (TTY: 1-800-298-1498) an oder sprechen Sie mit Ihrem Provider.

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-866-785-8537, "0" (TTY: 1-800-298-1498) o makipag-usap sa iyong provider.

यान दें: यदद आप द िं दी बोलतेैं , तो आपके ललए ननिःशुल् क भाषा स ायता सेवाएि उपलब्ध ोतीैं । सुलभ प्र ारूपों में जानकारी प्र दान करने के ललए उपयुक् त स ायक साधन और सेवाएँ भी ननिःशुल् क उपलब्धैं । 1-866-785-8537, "0" (TTY: 1-800-298-1498) पर कॉल करें या अपने प्र दाता से बात करें।